



LITHIUM ION BATTERY LIMITED WARRANTY

GREEN ENERGY BATTERY Company Limited ("the Manufacturer") warrants each Lithium Ion Battery, as listed below, sold by GREEN ENERGY or DT ENERGY or dealers, will (1) be free from defects in material and/or workmanship under normal use and (2) conform to the applicable Technical Specifications for the product.

The warranty period of the product shall be six (6) years + 6 months from the date of manufacture (Code on the battery). In addition to the product warranty, manufacturer guarantees performance of the product to be maintained at least sixty percent (60%) of initial battery's capacity for a period of six (6) + 6 months years, provided that the usage of the product shall have complied with the operating conditions under specification.

Capacity measurement condition

- Ambient temperature: 77 ~ 86°F (25 ~ 30°C)
- Initial battery temperature from BMS: 77 ~ 86°F (25 ~ 30°C)
- Charging/discharging method
 - Charge: (0.2)CC/CV *Please reference details on specification sheet
 - Discharge: (0.2)CC
 - Current at (0.2)C Current and voltage measurement at battery DC side

The warranty temperature refers to the normal battery usage environment. If the environment temperature is beyond this range, the warranty evaluation will be considered and warranty coverage may be negatively impacted.

If the battery complied with the operating conditions under specification becomes unserviceable (not merely discharged) due to defect in material and /or workmanship within the warranty period, manufacturer shall provide (1) repair the non-conforming or defective product; Products damage which is not caused by seller, manufacturer shall provide charged service, including all the expenses of such as material cost, labor cost, warehouse cost, transportation cost, customs duties, analysis cost, management cost, corporate profits, disposal expense (If necessary) and so on;

Manufacturer provides option (2) replacement with new or refurbished products. Manufacture will replace the battery free of charge for the 1-42th months period, 43-54th month provide new battery at 50% of the "current" + retail price, 55-66th month provide new battery at 60% of the "current" + retail price, 67-78th month provide new battery at 70% of the "current" retail price. Buyer could choose a free replacement of a refurbished battery after 36 months which performance is equal to or higher than defective product and guaranteed by manufacturer to finish the warranty period.

All the above warranty except the labor cost, transportation cost, etc. This Limited Warranty is to the original purchaser of the Product and is not transferable to any other person or entity.

**Table - Warranty Period - count Starting from the battery manufacture Date Code (on the battery)
"current" Price is based on the retail sales price at the time of warranty claim**

Voltage	Product Model	Free Replacement (Months)	Repaired / 50% of the price (Months)	Repaired / 60% of the price (Months)	Repaired / 70% of the price (Months)
48V	C48-80	1-42	43-54	55-66	67-78
	C48-105	1-42	43-54	55-66	67-78
	C48-210	1-42	43-54	55-66	67-78



WARRANTY EXCLUSIONS

The Manufacturer has no obligation under this Limited Warranty for Product subjected to the following conditions (including but not limited to):

- Damage caused during shipping or mishandling of the Product
- Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect connections (series and parallel) for desired voltage and AH requirements, reverse polarity connections or insufficient space for airflow
- Environmental damage; inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage
- Damage caused during operation; by collision or over-discharging the Product as defined by the Manufacturer
- Damage due to improper maintenance or operation; lack, under-or over-charging the Product
- Product that has been modified by anyone other than a Manufacturer representative
- Tampering or removal of manufacture date codes
- Product that was used for applications other than which it was designed and intended for
- Product that was under-sized for the application
- Product not stored in adherence to the Manufacturer's storage guidelines

This Limited Warranty does not cover a product that has reached its normal end of life due to usage which may occur prior to the Warranty Period. A battery can deliver only a fixed amount of Energy over its life which will occur over different periods of time depending on the application. The Manufacturer reserves the right to deny a warranty claim if the Product is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.

WARRANTY DISCLAIMER

This limited warranty is in lieu of, and manufacturer disclaims and excludes, all other express warranties. Manufacturer further limits the duration of all, whether statutory, express or implied warranties, including, without limitation, any warranty of merchantability or fitness for a particular purpose, to the warranty period. Manufacturer's exclusive liability for breach of any warranty on the Battery shall be to replace the Battery within the warranty period in accordance with the terms of this limited warranty. In no event shall Manufacturer be liable for any loss or damages of any other kind, whether direct, incidental, consequential including lost profits, exemplary, special or otherwise, including any lost profits or removal, shipping, or installation expenses.

EXCEPT FOR THE WARRANTY SET FORTH ABOVE, SELLER MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.



BREACH OF WARRANTY REMEDY

Manufacturer will not be responsible for any expenses for transportation, installation, freight, recharging, electrical system tests, loss of time, loss of use of equipment, service calls, labor, use of rentals or other expenses which would be considered as incidental or consequential damages. The only remedy available under this warranty is Battery replacement

SUBMITTING A WARRANTY CLAIM

Buyer shall contact installer directly for any warranty claims in order to avoid additional problems in the products

To submit a warranty claim please visit the distributor website at www.starev.com and complete the Warranty Claim Form or send email to techsupport@starev.com, or contact them directly at 1 888.878.9988. If the battery needs to be returned for inspection, return the battery at your expense. Acceptance of the battery for inspection does not mean the Manufacture will accept the warranty claim.